



## 2020 Holiday Hours & Important Delivery Dates

Sendle is normally open Monday to Friday, but like the Christmas elves, we'll make the service available to you for as long as we can over the holiday period. Here's when we'll be open, collecting, and delivering during the Christmas and New Year break.

### International

#### Zone 1

##### New Zealand

Last pickup date:

**15 DEC**

Tuesday

#### Zone 2

##### Canada

Last pickup date:

**25 NOV**

Wednesday

##### United States

Last pickup date:

**02 DEC**

Wednesday

#### Zone 3

##### Rest of the World

Last pickup date:

**02 DEC**

Wednesday

##### United Kingdom

Last pickup date:

**11 DEC**

Friday

### Domestic

#### Long-haul national deliveries

Last pickup date:

**03 DEC**

Thursday

Last pick up day to or from Western Australia, Far North Queensland, interstate regional areas and any remote locations.

#### Short-haul national deliveries

Last pickup date:

**14 DEC**

Monday

Last pick up day for interstate metro areas (or same-state regional areas) such as Sydney to Melbourne, Adelaide to Sydney, Melbourne to Brisbane or Canberra to Adelaide.

#### Same-city deliveries

Last pickup date:

**17 DEC**

Thursday

Last pick up day within the same metro areas such as Surry Hills to Bankstown in Sydney, or Footscray to St Kilda in Melbourne.

### Help and Support Hours

#### Support hours

**9am–5pm AEDT**

Monday–Friday

#### Limited support days

**9am–5pm AEDT**

Saturday–Sunday

**24 DEC**   **29 DEC**

Thursday   Tuesday

**30 DEC**   **31 DEC**

Wednesday   Thursday

#### Sendle is closed

**25 DEC**   **26 DEC**

Friday   Saturday

**28 DEC**   **01 JAN**

Monday   Friday